



## SUMMARY OF COMMENTS

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There was one comment to the draft version of this policy:

Comment #1 - Section I. A. 3.: This section discusses clients refusing services. Does this apply to youth as well? It does not specify, and we do have youth that refuse follow up or are non-responsive.

Resolution – The Workforce Alliance of the North Bay clarified what was in section II. D. by creating section II.E. and II.E.1. Follow-up contact attempts will not be required for participants who have declined to receive follow-up services. If a provider documents a majority of participants as declining to receive follow-up services or cannot be located or contacted for follow-up services, the program provider will evaluate their practices to improve follow-up service delivery.