

# Napa Advisory Subcommittee Meeting Agenda

Wednesday, February 26, 2020 3:00 PM

WANB Administrative Office 1546 First Street (Second Floor), Napa, CA 94559

	CALL TO ORDER
I.	A. Call to Order & Introductions
	B. Public Comment  CONSENT CALENDAR
	These matters typically include routine financial or administrative action items requiring a vote.
	Any item will be discussed separately at the request of any person. Items are approved with one single motion
II.	A. Approval of August 28, 2019 Meeting Minutes [Attachment II. A]
	REGULAR CALENDAR
III.	A. Review and accept 1st and 2nd Quarter CareerPoint Napa Dashboard Report [Attachment III.A]  (Action)
	B. Return on Investment Report Staff will present a new report that shows the projected return on investment for every WIOA dollar invested in the region and each community. Staff will seek committee input and direction. (Action)
	C. Napa County Office of Education Staff will present BrightFutures Work-Ready Certificate for community school students and will seek endorsement from the board (Possible Action)
	INFORMATION/DISCUSSION ITEMS
IV.	A. 2020 Master Meeting Calendar [Attachment IV.A]
	B. Napa Hospitality Industry Partnership Report – Whitney Diver McCoy, President and CEO, Yountville Chamber of Commerce
	C. BrightFutures Report – Gillie Miller, College and Career Readiness Director, Napa County Office of Education, will update the Board on latest activities on happenings of the WANB BrightFutures initiative
	MEMBER/DIRECTOR REPORTS
V.	A. Member
	B. Director  a. February 4 <sup>th</sup> Regional Workforce Development Conference  b. Day at the Capitol – March, 2020
	A D J O U R N  A. Adjourn

#### ATTACHMENT II.A



# Napa Advisory Subcommittee Meeting Minutes

Wednesday, August 28, 2019 3:00 PM

WANB Administrative Office 1546 First Street (Second Floor), Napa, CA 94559

#### **CALL TO ORDER**

I. A. Call to Order & Introductions

Chair Mary Ann Mancuso called the meeting to order at 3:09 PM.

Members Present:

Chair Mary Ann Mancuso, Mark Bontrager, Dianna Chiabotti, Myles Davis, Geovanni Flores, Jeri Hansen, Paul Hicks, Amar Inalsingh, Ronald Kraft, G Anthony Phillips, Elena Toscano, Mark Van Gorder.

Guests:

Teresa Brown, CareerPoint Napa, Kristin Miller, CareerPoint Napa.

WANB Staff present:

Executive Director, Bruce Wilson; Fiscal Officer, Taylor Swain; Workforce Development Analyst, Sylwia Palczewska, Business Outreach, Julia Smith.

B. Public Comment

None.

II.

#### **CONSENT CALENDAR**

These matters typically include routine financial or administrative action items requiring a vote. Any item will be discussed separately at the request of any person. Items are approved with one single motion

A. Approval of May 22, 2019 Meeting Minutes [Attachment II. A]

Motion made to approve May 22, 2019 Meeting Minutes.

M/S: Paul Hicks / Amar Inalsingh

Motion carried: 9-0

Yea: 9 Nay: 0

Abstentions: Mary Ann Mancuso, Ronald Kraft, G Anthony Phillips. Absent: Mandy Le, Mark Leonardi, Paula McCray, Christine Meehan.

#### REGULAR CALENDAR

III. A. Modification to CareerPoint Napa contract for the following not to exceed amounts: (Action)

Adult - \$200,826 DW - \$108,017

OSO - \$26,855

Youth - \$105,866

Motion made to approve requested action.

M/S: Jeri Hansen / Mark Van Gorder

Motion carried: 12-0

Yea: 12 Nay: 0

Abstentions: 0

Absent: Mandy Le, Mark Leonardi, Paula McCray, Christine Meehan.

B. Review and accept 4th Quarter CareerPoint Napa Dashboard Report [Attachment III.B] (Action)

New dashboard report format was presented. 4<sup>th</sup> Quarter CareerPoint Napa results were discussed.

Motion made to accept 4th Quarter CareerPoint Napa Dashboard Report.

M/S: Jeri Hansen / Paul Hicks

Motion carried: 12-0

Yea: 12 Nay: 0

Abstentions: 0

Absent: Mandy Le, Mark Leonardi, Paula McCray, Christine Meehan.

C. Napa Advisory Subcommittee Chair and Vice Chair Nominations & Election (Action)

Mary Ann Mancuso nominated Amar Inalsingh for the Chair of the Napa Advisory Subcommittee. Mark Van Gorder nominated Myles Davis for the Vice Chair of the Napa Advisory Subcommittee. Both, Amar and Myles, accepted nominations.

Motion made to accept Amar Inalsingh as a new Chair of the Napa Advisory Subcommittee and Myles Davis as a new Vice Chair of the Napa Advisory Subcommittee.

M/S: Paul Hicks / Jeri Hansen

Motion carried: 10-0

Yea: 10 Nay: 0

Abstentions: Amar Inalsingh, Myles Davis.

Absent: Mandy Le, Mark Leonardi, Paula McCray, Christine Meehan.

#### INFORMATION/DISCUSSION ITEMS

IV. A. February 4<sup>th</sup> Regional Workforce Development Conference

All Board Members are invited to attend Regional Workforce Development Conference organized in cooperation with Sonoma and Solano Workforce Boards.

B. Prison to Employment \$117,000 contract with Napa County Probation Department Executive Director Wilson clarified that the contract is in the amount of \$80,000. Prison to Employment grant is designed to develop or expand programs to improve employment opportunities for adults ages 18-24 who have been incarcerated in the youth or adult criminal justice system, and adults ages 25 or older, released from prison or jail within two years of enrollment.

#### MEMBER/DIRECTOR REPORTS

V. A. Member

Chair Mary Ann Mancuso was presented with a plaque for 15 years of her service for the Workforce Board in Napa County.

- B. Director
  - a. Conflict of Interest Code Revisions [Attachment V.B]

As a government agency Workforce Alliance is required to have a Conflict of Interest Code. Last updates include clarification what positions are responsible for making decisions with federal money, also Mendocino County Service provider was added to the list.

b. Board Orientation Packet online

For convenience of our Board Members Board Orientation Packet was shared on our website: www.workforcealliancenorthbay.org under Board Governance page.

Executive Director Wilson reported that WANB staff can provide labor market information reports. He also invited board members to sign as a volunteers for Bright Futures program at <a href="www.brightfuturesnorthbay.org">www.brightfuturesnorthbay.org</a>. Julia Smith, WANB Business Outreach, reported outcomes from Business Resource Fair that was held on June 25, 2019 at CIA Copia in Napa.

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	A D J O U R N
VI.	A. Adjourn
	Chair Mary Ann Mancuso adjourned the meeting at 4:19 PM.



# **Workforce Alliance of the North Bay** Q1|PY19-20

# **CareerPoint Napa**

# **IOA Levels of Service**

#### Silver **Bronze** Self Access Services Staff Assisted Services



CareerPoint 286 Individuals 514 Visits

**141** Repeat Customers

\$55,038

**WIOA Program** 86 Participants 55 Adults

31 Dislocated Workers

\$68,365

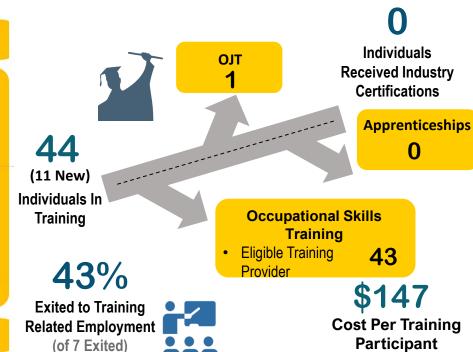
Gold



**WIOA Training** 44 Recipients 27 Adults 17 Dislocated Workers

\$51,621

# **WIOA Training Services**



# WIOA Program Employment Outcomes





**56%** Exit to

**Employment** 





\$2.90/HR

Ave. Increase in Wages After Using WDB Services (80% increased wages)



Avg months in program

\$2,035 Cost per Job Seeker Served



\$3.34 Return on Investment (per \$1 spent)





20% ▲ Hospitality & Tourism







**Utilities** 







Transportation

# WIOA Adult & DW Priority of Service

# Business Services









**New Businesses Engaged** 

**Active Business Services** 

**Rapid Response Events** 

Recruitment **Events Held** 

# WIOA Adult & DW Barriers to Employment



3%▼





Justice Involved

**13%** ▲

**English Language** Learner 1%▼



Single Parent **21%** 





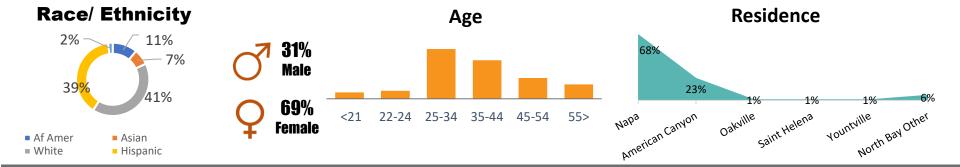
**88%** ▼



**12%** ▲

# Program Participant Demographics

0%▼



# **Program Provider Details**

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	က္က ဂ္ဂ					Placements			Exits			Training Req. / WEX - (20%)			Contract Budget		
WORKFORCEALLIANCE NORTH BAY DRIVING WORKFORCE TALENT PY 2019/2020, Quarter 1 (7/1/2019-9/30/2019)			(Qtr 1) Actual	Area Plan for PY	% Achieved of Qtr 1	(Qtr 1) Actual	Area Plan for PY	% Achieved of Qtr 1	(Qtr 1) Positive Exits	(Qtr 1) Negative Exits	(Qtr 1) % of Positive Exits to Total Exits	WIOA Funds Spent	Requirement- 20%	% Achieved of Training	(Qtr 1) Expended	Budget in PY	Total % Achieved
.pa Adult	41	14	55	55	100%	4	34	12%	4	3	57.1%	\$ 1,225	\$ 48,509	2.5%	\$109,943	\$200,826	54.7%
SA Dislocated Worker	28	3	31	31	100%	1	22	5%	1	1	50.0%	\$ 5,232	\$ 26,091	20.1%	\$65,081	\$108,017	60.3%
pa Youth	13	11	24	26	92%	1	14	7%	1	0	100.0%	\$ 2,860	\$ 26,965	10.6%	\$49,382 6 of	\$105,866 11	46.6%
	THEAY STORES TALENT 20, Quarter 1 -9/30/2019)  Adult SA Dislocated Worker  DA	CEALLIANCE TH BAY FORCE TALENT 20, Quarter 1 -9/30/2019)  Adult Dislocated Worker  28  Youth 13	CEALLIANCE TH BAY PY 18 - 19	CEALLIANCE TH BAY FORCE TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 Dislocated Worker  Da  Youth 13 11 24	CEALLIANCE TH BAY FOORE TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 Dislocated Worker 28 3 31 31 31	CEALLIANCE TH BAY WHORLET TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% Dislocated Worker  Dislocated Worker  Actual  Actua	CEALLIANCE TH BAY WHORLET TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% 4  Dislocated Worker 28 3 31 31 100% 1  Date of the property of the propert	CEALLIANCE TH BAY WHORLET TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% 4 34 Dislocated Worker 28 3 31 31 100% 1 22 Da A Youth 13 11 24 26 92% 1 14	CEALLIANCE TH BAY WHORLET TALENT 20, Quarter 1 -9/30/2019)  Adult 41 41 41 55 55 100% 4 34 12% Dislocated Worker 28 3 31 31 100% 1 22 5%	CEALLIANCE TH BAY PY18-19  CC   PY18-19  CC	CEALLIANCE   THE BAY   NORTH   THE BAY   THE	CEALLIANCE   THEAY   THEAY	CEALLIANCE THEAY WHORCE TALENT 20, Quarter 1 -9/30/2019)  Adult 41  14  55  55  100%  4  34  12%  4  3  57.1%  \$ 1,225  Da  Adult  Dislocated Worker  28  3  31  31  100%  1  22  5%  1  1  0  100 0%  \$ 5,232  Da  Youth  13  11  24  26  92%  1  14  7%  1  0  100 0%  \$ 2,860	CEALLIANCE THEAY ***ROCK TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% 4 34 12% 4 3 57.1% \$ 1,225 \$ 48,509  Dislocated Worker 28 3 31 31 100% 1 22 5% 1 1 50.0% \$ 5,232 \$ 26,091	CEALLIANCE THEAY ***ROCK TALENT 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% 4 34 12% 4 3 57.1% \$ 1,225 \$ 48,509 2.5%  Dislocated Worker 28 3 31 31 100% 1 22 5% 1 1 50.0% \$ 5,232 \$ 26,091 20.1%  Day  **Pain for PY  **Training of Training of	CEALLIANCE THEAY ***ROCK TALENT* 20, Quarter 1 -9/30/2019)  Adult  Adult  Adult  Dislocated Worker  Adult  Adult	CEALLIANCE THEAY ***ROCKET TALENT* 20, Quarter 1 -9/30/2019)  Adult 41 14 55 55 100% 4 34 12% 4 3 57.1% \$ 1,225 \$ 48,509 2.5% \$109,943 \$200,826  Dislocated Worker 28 3 31 31 100% 1 22 5% 1 1 50.0% \$ 5,232 \$ 26,091 20.1% \$65,081 \$108,017



# **Workforce Alliance of the North Bay** Q2|PY19-20

Silver

Staff Assisted Services

**WIOA Program** 

**109 Participants** 

72 Adults

37 Dislocated Workers

\$199,874

# **IOA Levels of Service**





CareerPoint 636 Individuals **1,279** Visits

**498** Repeat Customers

\$104,625

23

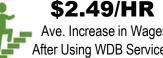
Individuals

Exited









Ave. Increase in Wages After Using WDB Services (75% increased wages)



0%■



8 Avg months in program

\$3,489 Cost per Job Seeker Served



\$1.82 Return on Investment (per \$1 spent)

0%■ Construction



Social Assistance

















**Utilities** Transportation 7 of 11





**WIOA Training 59 Recipients** 42 Adults 17 Dislocated Workers

\$75,815

59 (26 New)

Individuals In **Training** 

44%

**WIOA Training Services** 

**Exited to Training** Related Employment (of 18 Exited)

**OJT** 

Individuals **Received Industry Certifications** 

**Apprenticeships** 

**Occupational Skills Training** 

**Eligible Training** 58 Provider

\$519

**Cost Per Training Participant** 

# WIOA Program Employment Outcomes







# WIOA Adult & DW Priority of Service

# **Business Services**





\$ CalFresh



73 New Businesses Engaged

Rapid Response Events

3%∎

67%▲

**8%**■

litary Veterar **1%**■

160 A

Active Business Services

19 Recruitment Events Held

# WIOA Adult & DW Barriers to Employment







Justice Involved

English Language
Learner



Single Parent

19%▼ 15% ▲



WIOA Youth Details

In-School Youth Out of School





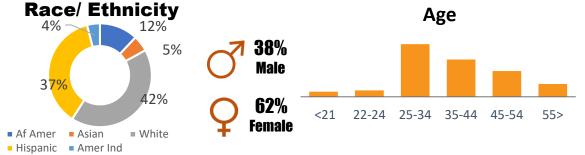
15% ▲

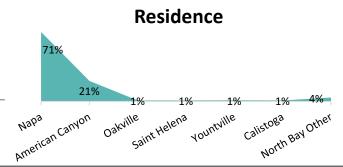
Disability **29%** 

17% A

# Program Participant Demographics

**0%**=





# **Program Provider Details**

					Т	otal Enrolled	d	Placements			Exits			Training Req. / WEX - (20%)			Contract Budget		
WORKFORCEALLIANCE NORTH BAY DRIVING WORKFORCE TALENT PY2019/2020, Quarter 2 (7/1/2019-12/31/2019)			Carry-ins from PY18-19	New Clients	(Qtr 2) Actual	Area Plan for PY	% Achieved of Qtr 2	(Qtr 2) Actual	Area Plan for PY	% Achieved of Qtr 2	(Qtr 2) Positive Exits	(Qtr 2) Negative Exits	(Qtr 2) % of Positive Exits to Total Exits	WIOA Funds Spent	Requirement- 20%	% Achieved of Training	(Qtr 2) Expended	Budget in PY	Total % Achieved
Nama	Napa	Adult	41	31	72	55	131%	6	34	18%	6	9	40%	\$20,064	\$ 48,509	41%	\$249,707	\$200,826	124.3%
Napa	HHSA	Dislocated Worker	28	9	37	31	119%	6	22	27%	6	2	75%	\$10,585	\$ 26,091	41%	\$130,606	\$108,017	120.9%
Napa	Napa HHSA	Youth	13	7	20	22	91%	3	9	33%	3	2	60%	\$ 3,298	\$ 26,965	12%	\$138,395 8 of		131%



# WORKFORCEALLIANCE OF THE NORTH BAY

DRIVING WORKFORCE TALENT

# FOCUS: CAREERPOINT NAPA

# Workforce Alliance of the North Bay Napa Return on Investment (ROI)

#### **COST CATEGORY**

Workforce Innovation and Opportunity Act Adult and Dislocated Worker Enrolled Customers Funding

\$1.97

Returned for each \$1.00 invested

This is the quantitative projected ROI for the Workforce Innovation and Opportunity Act (WIOA) system over the next three years.

Visit <u>www.WorkforceAllianceNorthBay.org</u> for the ROI formula calculation details.

### Quantitative View

This report projects the return of funds invested over a three year period. This projection is based upon the monetary benefit derived by the WIOA system in terms of tax revenue generated.

The formula by which ROI was calculated includes the following factors:

- Customers Enrolled into WIOA Programs
- WIOA Funds Expended within the Program Year
- Average Cost Per Customer
- Projected Employment Rate of Exiters Over Three Years
- Average Projected Participant Wages Over Three Years
- Projected Tax Benefit Per Customer from Wages Earned Over Three Years

The following assumptions were made in developing the formula factors:

- WIOA participants employed in the quarter after exit will remain employed at relatively the same rates over a three year period.
- Participant wages were calculated as if they would remain static and not subject to cost of living or performance increases.
- Tax Benefits were calculated based upon an average of 12% Federal and 4% State.

# Return on Investment Report



2751 NAPA VALLEY CORPORATE DR. BUILDING A-106 NAPA, CA 94559

A proud partner of the America's Job Center of California <sup>SM</sup> network.

# PY 2018/2019

- WIOA Dollars Invested are calculated based upon expenditures of the allocation for the grant being measured in a particular program year.
- Reduction in Unemployment Insurance Benefits, Criminal Justice costs for WIOA participants, and many other savings were not included.



## CALCULATIONS: PY2018-2019

79 Customers Enrolled

\$398,799 WIOA Funds Expended

\$5,048 WIOA Cost Per Customer

77% Employment Rate

**\$2,456,531** Average Projected Participant

Wages Over Three Years

**\$9,951** Projected Tax Benefit Per Customer from Wages Earned Over Three Years

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#### CUSTOMER DATA

<u>CalJOBSSM</u>, California's workforce services database utilized by all CareerPoint centers within the Alliance for case management and data tracking purposes is the source for customer data.

## **Qualitative Results**

In addition to the quantitative results above which calculate the benefit that is being achieved by the Workforce Innovation and Opportunity Act system on the basis of cost effectiveness and performance achievements, this qualitative section attempts to further illustrate the fulfillment of our workforce mission in human terms. Although the following additional benefiting factors of the WIOA system are not calculated in the quantitative section of this report (for various reasons) they are listed here in order to convey the human benefits of our system.

- Sales tax revenues are generated from customers earning training based payments while enrolled in Work Experience programs;
- Sales, real estate, and school tax revenues are generated from exiters who enter employment;
- Dollars are returned by participants in both of the above categories into the local economy;
- Increased opportunities for existing businesses to expand, and for new ones

- to open in the local area are created due to the skilled, competitive workforce being created;
- Recruitment costs for employers are lowered as a result of the job matching services:
- Crime rates and criminal justice costs decrease as a result of services to exoffenders;
- More adults return to school and achieve General Equivalency Diplomas (GED's):
- Vocational rehabilitation, substance abuse recovery and displaced homemaker programs experience high success rates as a result of sequential or concurrent programming with WIOA;
- Costs for outplacement services are reduced through rapid and expeditious response activities conducted for employers that are downsizing;
- Local workforce development activities are more efficient as a result of these activities;
- The welfare to work rate increases;
- The period of unemployment for dislocated workers is shortened

#### Conclusion

While the benefit of the above general factors is manifested both in financial and humanitarian terms, they combine with the quantitative factors to yield perhaps an even greater, but less tangible value in terms of improving the quality of life for our local citizens. Examples of how the system improves the quality of life are as follows:

- Breaking the cycle of poverty and welfare dependency for economically disadvantaged individuals;
- Establishing positive role models for young people in impoverished families;
- Elevating the self-esteem of unemployed individuals by furnishing them with occupational and life skills;
- Maintaining confidence in the strength of the local economy;
- Establishing an efficient transition system for dislocated workers to enable them to address the emotional and psychological issues related to displacement, and at the same time to gain the skills needed to compete in a

- labor market affected by corporate restructuring, rapidly emerging technology, and global competition;
- Increased education, employment and training opportunities for heretofore underutilized segments of the workforce including: women in nontraditional employment, minorities, mature workers and individuals with disabilities.
- Private sector direction of workforce innovation and opportunity in the local area as a result of the efforts of the Workforce Development Board (WDB);
- Continuous improvement and increased customer satisfaction as a result of the WDB's quality initiatives; and
- Collaboration among local educational agencies, community based organizations, businesses, commerce organizations, and local government to create opportunities for job seekers and entrepreneurs.



#### FOR MORE INFORMATION

www.WorkforceAllianceNorthBay.org

1546 First Street, Second Floor

Napa, CA 94559

#### ATTACHMENT IV.A

WORKFORCE ALLIANCE OF THE NORTH BAY MASTER MEETING CALENDAR 2020												
JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT	ОСТ	NOV	DEC	
REGIONAL WORKFORCE DEVELOPMENT BOARD 2nd Thursday @ 10:00 AM-2:00 PM												
					6/11/20						12/10/20	
					10:00-2:00						10:00-2:00	
GOVERNING BOARD 3rd Friday @ 9-10:30 AM												
		3/20/20			6/19/20			9/18/20			12/18/20	
		9-10:30			9-10:30			9-10:30			9-10:30	
EXECUTIVE COMMITTEE 2nd Wednesday @ 9-10:30 AM												
	2/12/20		4/8/20	5/13/20		7/8/20	8/12/20		10/14/20	11/4/20*		
	9-10:30		9-10:30	9-10:30		9-10:30	9-10:30		9-10:30	9-10:30		
POLICY AND OVERSIGHT SUBCOMMITTEE 1st Tuesday @ 3-4:30 PM												
	2/4/20		4/7/20		6/2/20		8/4/20		10/6/20		12/1/20	
	3-4:30		3-4:30		3-4:30		3-4:30		3-4:30		3-4:30	
			LAK		SUBCOMMITT	TEE 4th Thurs		O AM				
	2/27/20			5/28/20			8/27/20			11/19/20**		
	9-10:30			9-10:30			9-10:30			9-10:30		
			MAR		SUBCOMMIT	TEE 4th Wed		:30 AM		1		
	2/26/20			5/27/20			8/26/20			11/18/20**		
	8-9:30			8-9:30			8-9:30			8-9:30		
			MENDO		RY SUBCOMM	NITTEE 4th Th	•	00-5:00 PM				
	2/27/20			5/28/20			8/27/20			11/19/20**		
	3:00-5			3:00-5			3:00-5			3:00-5		
			NAP		SUBCOMMITT	EE 4th Wedr	• -	:30 PM			I	
	2/26/20			5/27/20			8/26/20			11/18/20**		
	3-4:30			3-4:30			3-4:30			3-4:30		



<sup>\*</sup> Due to Veteran's Day, Executive Committee will meet a week earlier in November.

#### REQUIRED ATTENDANCE

#### Regional Workforce Development Board (RWDB)

All appointed RWDB members

#### **Governing Board**

Governing Board Members representing Lake, Marin, Mendocino, and Napa Counties

#### **Executive Committee**

**RWDB Officers & Chairs** 

#### **Policy and Oversight Subcommittee**

RWDB Members representing Lake, Marin, Mendocino, and Napa Counties

#### **Lake Advisory Subcommittee**

 ${\bf RWDB\ Members\ representing\ Lake\ \&\ Appointed\ Lake\ Advisory\ Subcommittee\ Members}$ 

#### Marin Advisory Subcommittee

RWDB Members representing Marin & Appointed Marin Advisory Subcommittee Members

#### **Mendocino Advisory Subcommittee**

 ${\bf RWDB\ Members\ representing\ Mendocino\ \&\ Appointed\ Mendocino\ Advisory\ Subcommittee\ Members}$ 

#### **Napa Advisory Subcommittee**

RWDB Members representing Napa & Appointed Napa Advisory Subcommittee Members

<sup>\*\*</sup>Due to Thanksgiving, Advisory Subcommittees will meet a week earlier in November.